

BOARD POLICY

POLICY TYPE:	Executive Limitations
POLICY TITLE:	Student, Employee, Client and Visitor Treatment
EFFECTIVE DATE:	March 2008
REVISION DATE:	February 2019
RENEWAL DATE:	February 2022

1. Background

Students, employees (an inclusive reference to all employees of the College individuals working on behalf of Durham College without regard for position, function or other status of employment), clients and visitors are entitled to an environment that maintains the rights afforded to them by the Ontario Human Rights Code, and the Accessibility for Ontarians with Disabilities Act (AODA).

2. Policy statements

This policy establishes conditions for the President's interaction with students or potential students, employees clients and visitors.

- 2.1. With respect to interactions with the above stakeholders, the President will not cause or knowingly permit conditions, procedures or decisions that do not uphold the College vision, mission and values.
- 2.2. The President will promote the College vision and values and neither cause nor knowingly permit conditions, procedures, or decisions which are contrary to the College vision, mission and values.
- 2.3. The President will promote the safety and security of students, employees, clients and visitors on all Durham College campuses and learning sites.
- 2.4. The President will uphold provincial statutes and Board policies and will not cause or knowingly permit conditions that are in violation of those statutes and policies.
- 2.5. When communicating with students, employees, clients and visitors the President shall ensure that the College's means of communication shall meet the needs of its service groups and comply with the regulations of AODA.

3. Monitoring

The President will verify in writing on an annual basis that he/she has not caused or knowingly permitted any practice, activity, decision or organizational circumstances that is unlawful, imprudent or in violation of commonly accepted business and professional ethics.

4. Related legislation, Minister's Binding Policy Directives and other documents

- Board Members Code of Conduct Policy