

## Technical Support Analyst - Durham College Certificate

### *Program of Study 2022/2023*

- Students starting in the 2022/2023 academic year (September - August) must follow the Program of Study shown below.
- If you began your studies prior to the 2022/2023 academic year, please contact Professional and Part-time Learning at 905-721-3052 or [ppl@durhamcollege.ca](mailto:ppl@durhamcollege.ca) to obtain the Program of Study that applies to your start date.
- You will have a maximum of 15 semesters (5 years) from the start date of your first course to complete this certificate.
- Upon successfully completing the courses below and any additional program specific requirements, you may apply to graduate by visiting the [Professional and Part-time Learning Convocation webpage](#).
- Not all courses are available every semester. Please visit the [Program webpage](#) to view current course availability.
- Tip: Monitor your progress by entering your marks and completion dates in the column provided below.

### Required Courses (suggested sequence of study)

| Course Name                         | Course Codes |           | Pre-requisite(s)*     | Day School Equivalent               | Completion Date & Mark |
|-------------------------------------|--------------|-----------|-----------------------|-------------------------------------|------------------------|
| Technical Communications            | Online       | COMM 2186 | N/A                   | COMM 1417                           |                        |
| A+ Essentials - Hardware            | Online       | COMP 1884 | N/A                   | N/A                                 |                        |
| A+ Essentials - Operating Systems   | Online       | COMP 1885 | COMP 1884             | N/A                                 |                        |
| Project Management Introduction     | Online       | PROJ 1280 | N/A                   | PROJ 6101 or PROJ 3201 or PROJ 4202 |                        |
| Intro to Python Programming         | Online       | PROG 2085 | N/A                   | PROG 2083                           |                        |
| Network +                           | Online       | NETW 1182 | PROG 2085 & COMP 1885 | N/A                                 |                        |
| Security+ Certification Preparation | Online       | COMP 1285 | PROG 2085 & COMP 1885 | N/A                                 |                        |

\*Courses without a pre-requisite(s) can be taken at anytime during your Program of Study