



CAMPUS LIBRARY ANNUAL REPORT

2012-2013





*"I consider the library to be a key partner in my teaching.....
The quality of our legal collection and cooperation with the library
on the delivery of legal research instruction is vital to the success
of our legal programs and I am always appreciative of their efforts
on our behalf."*

- Faculty

YEAR IN REVIEW

ENRICHING THE STUDENT EXPERIENCE

Re-purposed the library's fourth floor from a graduate student only to a silent study space made available to all Durham College and UOIT students. Since the change was made on October 1st, 2013, usage during peak periods has increased up to 500 percent.

FACILITATING ACCESS TO RESEARCH

The library continued **development of LibGuides**, an online informational and instructional tool of discipline specific research guides. The librarian-prepared guides introduce books and ebooks; journal databases; statistics and data sources; government and legal information; library evaluated websites; and media material. Explanatory information (e.g. What is a patent?) and links to "how to" research videos are also included.

ENHANCING ONLINE PRESENCE AND ACCESSIBILITY

Increased the number of **digital resources** to 81,415 ebooks, 59,550 ejournals, 100,530 electronic serial titles and 17,530 streaming videos.

SUPPORTING INFORMATION LITERACY

North Oshawa and Whitby Library locations had 492,566 visitors this year. Staff at the reference desk answered more than **3,600 reference questions** from Durham College students, faculty, and staff. **185 information literacy classes** were held reaching over **5,930 students**.

OUTREACH TO NEW AND PROSPECTIVE STUDENTS

Once again Campus Library welcomed new Durham College students at the **First Year Fun Fair**. Whitby Library staff also held an Open House for **Durham College prospective students**.

SUPPORTING DC STUDENTS

Campus Library supervised **field placements** for three Durham College Public Relations students, Tessa Ferrier, Lindsay Johnston and Alanna Cobb. As well, the library hosted four Durham College Library Technician students in the 1st year of their program.

WHITBY LIBRARY



COLLECTION HIGHLIGHTS

- Directed 50 percent of the funds allotted to media to purchase DVDs for Whitby Campus to support visual learning for courses including equipment assembly, operation and maintenance; and general industrial safety courses.
- Purchased new online resource, the complete set of *American Society of Testing & Materials (ASTM) Standards*, to support Whitby Campus programming and to supplement previously purchased *Canadian Centre for Ontario Health & Safety (CCOHS) standards*.
- Received a significant donation of horticulture books from Ruth Rodgers ranging from gardening history to garden design and plant selection.

REFERENCE AND INSTRUCTION

- Delivered library instruction classes to the School of Skilled Trades, Apprenticeship & Renewable Technology students covering topics such as: research skills and the literature review, use of research databases, and finding and evaluating resources.
- Answered 330 reference and 435 directional questions from Durham College students, faculty and staff at the Whitby Library reference desk, over the phone and through email.

GATE COUNT

- Compared to last year, gate count numbers at Whitby Library continued to rise, with an increase from 2070 visitors in 2011-12 to 3,470 visitors in 2012-13.

"I always know that resources and support are available for my students and that my needs as faculty are important.

- Faculty

NORTH OSHAWA LIBRARY

COLLECTION HIGHLIGHTS

- ❑ Added over 1,600 NEW print books to the Durham College library collections (North Oshawa and Whitby).
- ❑ Purchased more than 1,300 new *Ebsco NetLibrary* ebooks, including new policing, nursing, graphic, business, computer and science ebooks.
- ❑ Acquired *Library & Information Science Source*. The content covers full-text for more than 430 journals.
- ❑ Evaluated and weeded 8,400 Durham College print books from the shelves.

REFERENCE AND INSTRUCTION

- ❑ Delivered 180 information literacy classes at the North Oshawa location reaching over 5,900 Durham College students.
- ❑ Answered 3,260 reference questions from Durham College students and staff at the North Oshawa Library reference desk, over the phone, and through email.
- ❑ Created video tutorials on using library resources.
- ❑ Developed a video tour of North Oshawa Library for the library's YouTube channel.

GATE COUNT

- ❑ Compared to last year's total of 478,080 visitors, North Oshawa Library's gate count numbers continued to steadily rise with 489,100 visits in 2012-13.

CIRCULATION

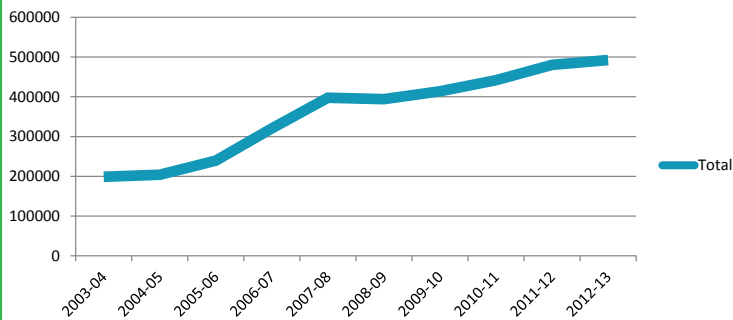
- ❑ Checked-out over 8,500 items to Durham College students, faculty and staff at the North Oshawa Library location.

CAMPUS LIBRARY OUTREACH PICKERING LEARNING SITE

- ❑ Created a guide of library services available to Pickering Learning Site students and staff.
- ❑ Met with Pickering Public Library staff to promote the availability of Durham College library resources.
- ❑ Provided drop-in library Instruction at the Pickering Learning Site.
- ❑ Created posters and handouts for the Pickering Learning Site.

CAMPUS LIBRARY STATISTICS

Visits to Durham College Campus Library Locations (North Oshawa & Whitby Libraries)



LOANED & RENEWED

8,900 items to
Durham College
students, staff, and faculty.

PICKERING LEARNING SITE



DELIVERING RESULTS...

Public Services	
Number of DC Library Instruction Classes	185
Number of DC Students in Library Instruction Classes	5,930
Durham College Reference Transactions	3,600
DC Circulation - Initial Loans + Renewals	7,765
Durham College Reserve - Loans	1,127
Interlibrary Loan - DC Requests from other Libraries Filled	68
Interlibrary Loans - DC Requests to other Libraries Filled	61
Print Collection	
Durham College Print Volumes	50,100
Digital Resources	
Number of eJournals	59,550
Number of Electronic Serial Titles - Included in Aggregator Packages	100,530
Number of eBooks	81,415
Number of Streaming Videos	17,530
Activity	
Annual Gate Count (North Oshawa & Whitby Libraries)	492,566
Hours Open Per Week	94

Celebrating Durham College Library Work Study Students!

A big thank you to the following Durham College Library student workers for their part in making this a successful year:

Kaylan Szuch Valerie Coish Shelby Atherton Amberlea Walker