

CAMPUS LIBRARIES ANNUAL REPORT 2014-15



YEAR IN REVIEW

PROMOTING EXCELLENCE IN RESEARCH AND LITERACY

- Acquisition of a multi-faceted search interface (Summon Discovery Layer).
- Launched a new virtual reference service called askON, a real-time chat service developed by college libraries and Ask Ontario.
- Introduced the Personal Librarian program as an outreach initiative to first year students, highlighting relevant resources and services.
- Offered introductory workshops for Durham's Get Prepared for Success (GPS) first year students and family members.
- Held staff professional development webinars on topics such as creating instructional videos and embedded librarianship programming.
- Doubled eBook content by subscribing to ProQuest College Complete and EBSCO Academic collections.
- Increased access to resources through the creation of an in-person and virtual chat contact interface and a list of resources by subject.

EXTERNAL REVIEW AND SELF STUDY

• Conducted a self-study and external review. The final report commended the library for its wealth of support services for students and the excellent customer service provided by staff.

CORPORATE SUPPORT

 Continued to support student learning and knowledge creation through a BMO Institute for Learning donation of 1,000 new books covering subjects such as: economics, management, banking, human resources, planning, finance, investing and marketing.

INVESTMENTS IN TECHNOLOGY

- Deployed an interactive SMART Board at the north campus.
- Implemented scanning services on library photocopiers and added charging stations for a variety of devices in all locations.
- Added laptop and phone charger loans at all locations.

COMMUNITY OUTREACH

 Hosted the 2014 Archives Association of Ontario (AAO) Conference with more than 100 participants and exhibitors in attendance.

COMMITMENT TO A SUSTAINABLE FUTURE

Collected 80 pounds of used household batteries. Due to the success of the program, battery collection was
extended to other campus sites.

NORTH OSHAWA LIBRARY



- Checked out 23,624 items from the North Oshawa Library to Durham College students, faculty and staff at the NOL service desk
- Delivered 137 instructional sessions to more than 4630 students
- Answered over 3060 questions from students at the NOL reference desk and through the virtual reference chat service
- Recorded more than 503,630 visits to the north campus library

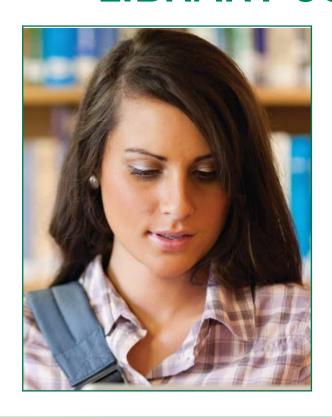
HIGHLIGHTS

- Hired three subject specialist librarians at the north campus to support Health Sciences, Science, Engineering and Energy, and Business and Online Learning courses
- Implemented a Roving Library Assistance pilot to provide more convenient access to information services on every floor
- Installed a large information kiosk unit in the north library lobby
- Relocated DVDs and videos previously housed in the Media Services
 Department to the North Oshawa Library providing easier and after
 hours access to media resources
- Increased extended hours during exam period in December and April





LIBRARY CORNER AT WHITBY



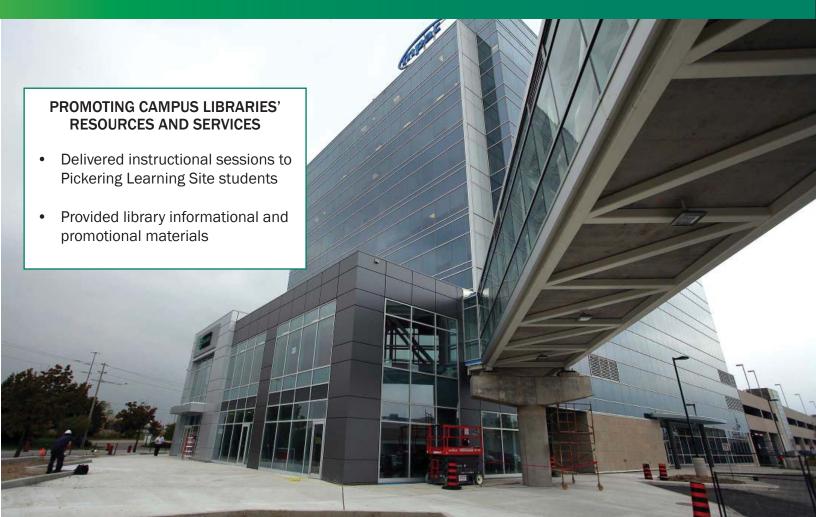
BY THE NUMBERS

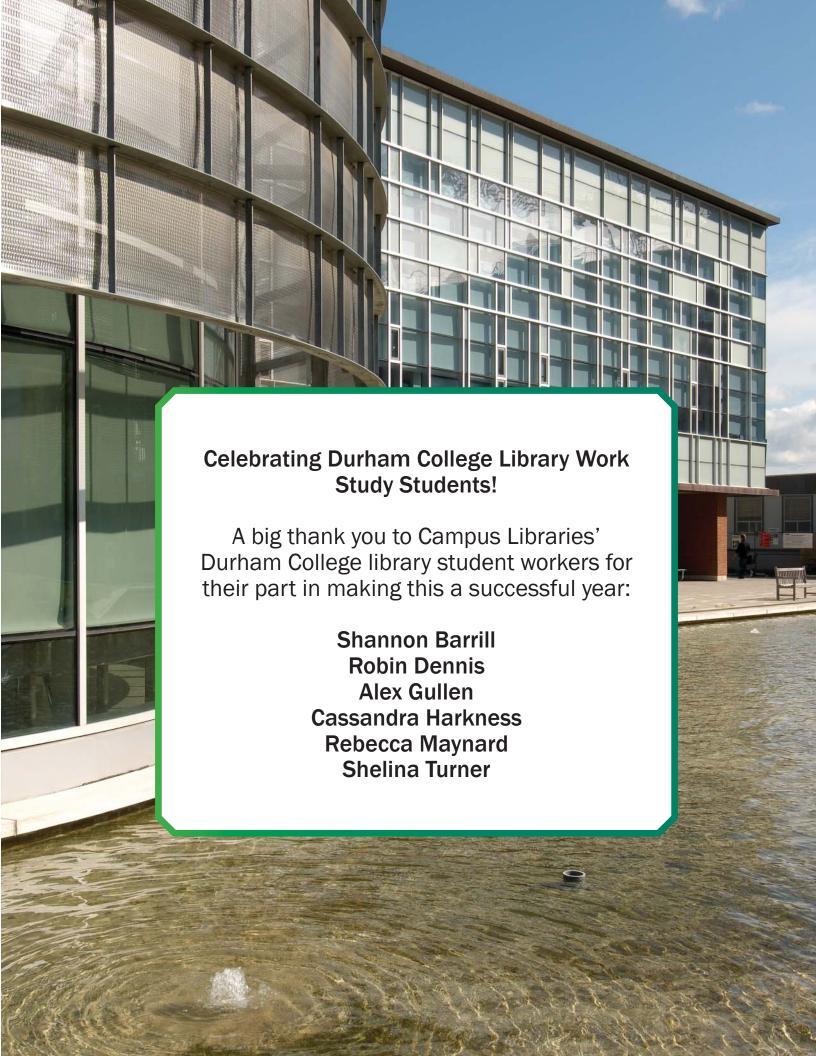
- Recorded more than 8,985 visits to the Library Corner at Whitby
- Delivered instructional sessions to 130 Whitby campus students and faculty
- Answered over 675 reference questions and 430 directional queries
- Checked out 745 items from the Whitby Library

HIGHLIGHTS

- Constructed a wall to enclose the Whitby Library corner to facillitate noise reduction and provide a quiet space to study
- Installed an automatic and accessible library entrance
- Introduced a small but growing leisure collection for staff and students

PICKERING LEARNING SITE





DELIVERING RESULTS...

Campus Libraries

(Durham College Library System Statistics)



DC Library Instruction Classes	142
DC Group Instruction Participants	4,778
Reference Transactions	3,780
Circulation - Initial Loans and Renewals	8,160
Reserve Loans	1,610
ILL Requests fro <mark>m O</mark> th <mark>er Li</mark> braries	26
ILL Requests to Other Libraries	81

Digital Resources

e-Journals	45,798
e-Books	291,336
Streaming Media	27,470
e-Audio	760

Print Collection

DC Print Volumes	48,100
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Activity

(North Oshawa & Whitby Libraries)	512,617
Hours Open Per Week	94

For an alternative format of this information, contact Pamela.Drayson@uoit.ca

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