

Where is the Financial Aid and Awards office located?

The Financial Aid and Awards office is located on the second floor of the Student Services building. Our regular office hours are Monday – Thursday 8:00 am to 4:30 pm and Wednesday's 10:00 am – 4:30 pm.

Are there Financial Aid services at the Whitby campus?

A dedicated Financial Aid coach is available at the Whitby campus and available to see students between 8:30 am and 4:00 pm Monday, Tuesday, and Thursdays.

How can I make an appointment to see a Financial Aid coach?

The easiest way to make an appointment to see a Financial Aid coach is through the Financial Aid self-service tab in MyCampus. Self-service booking is available 24/7 for your convenience.

What if I have a financial emergency?

A Financial Aid coach is available daily at the Oshawa campus. You can get a ticket to see the Financial Aid coach of the day through the kiosk system in the main lobby or on the second floor of the Student Services building. You do not have to be receiving OSAP to qualify for emergency assistance.

What financial assistance is available to students?

The Financial Aid and Awards Office administers various financial aid and awards programs to reward academic achievement and to provide financial assistance. The office is responsible for the administration of scholarships, bursaries and the work study programs. The office is also responsible for the administration of OSAP, government student aid from other Canadian provinces as well as federal/provincial scholarships and federal/provincial bursary programs. Our goal is to guide students so they may have the appropriate financial supports in place to successfully achieve their educational goals.

Where can I find information on scholarships, bursaries and financial assistance opportunities?

The Financial Aid tab in MyCampus hosts information on all of our institutional aid programs, work study programs as well as internal, external and government scholarship and bursary programs. You can also apply to most of these programs through the Financial Aid self-service found on this tab. We encourage you to check it out!

How do I apply for OSAP?

If this is your first time applying for OSAP funding, you will need to register for an OSAP Access Number (OAN); otherwise, use your existing OAN to log in. When you have successfully logged-in to your account you will be brought to the "My Applications" page. From here, you will be able to start a new application, or review an existing one.

How do I know if my OSAP application is complete?

After you have completed and submitted your application, it will be reviewed for completeness and the amount you are eligible to receive will be calculated. It is very important that you monitor your application's progress through your OSAP account. If certain information is missing or invalid your application may be put on hold.

What is an MSFAA?

The MSFAA or Master Student Financial Assistance Agreement, is a lifetime student loan agreement for full-time students. It is completed only once, usually at the beginning of your post-secondary studies. The agreement contains terms and conditions to accept before you receive your OSAP funding. It is also how the National Student Loans Service Centre (NSLSC) receives your banking information so they can deposit your OSAP funding directly to your account.

What do I do with my MSFAA?

Once you have submitted your OSAP application you can print out your MSFAA and complete it. Once completed you must take your MSFAA along with identification including proof of your Social Insurance number and government photo ID to a participating Canada Post outlet. If this step is not completed your OSAP funding cannot be released. If you are a returning student and had an MSFAA in your previous year, you do not need to repeat this process.

How can I find out how much funding I will be getting from OSAP?

To view detailed information about your funding, including the amount you can expect to receive, you must log in to your OSAP account and review your Funding Summary. This will tell you how much you are getting for the school year and when the funding is expected to be released.

How and when is my funding confirmed?

The Financial Aid and Awards office will attempt to automatically confirm your enrolment to OSAP, a few days prior to your funding release date for each term. If you have not submitted all required documents your OSAP will be placed on hold and your enrolment will not be confirmed. You should regularly check your OSAP account and your DC Mail account for messages regarding your OSAP application.

How can I ensure my funding is released as soon as possible each term?

To ensure your OSAP is released as soon as possible the most important thing you can do is apply as early as possible. Make sure to monitor your application regularly and submit any outstanding documents as soon as possible. Finally, make certain that you are registered in the course that you specified on your OSAP application. If you are not registered by the beginning of the term, your OSAP funding will be delayed.

What if I change banks when I'm in school?

It is important to keep your bank account information up to date with the NSLSC so you can receive your funding without delay. We encourage you to register on the NSLSC website so you can keep your information up to date as well as monitor your outstanding loan debt.